

PRIVACY NOTICE

Effective 10/01/2023

This privacy notice discloses the privacy practices for **LM Warren, LLC dba The Shores** and the link via this website to **The Tenant Web Access** portal.

This privacy notice applies solely to information collected by this website. We may collect your phone number through online applications, maintenance requests, Tenant Web Access registration, or general informational request forms.

Information Collection, Use, and Sharing.

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email or other direct contacts from you. We will not sell or rent this information to anyone. We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g. to email you or contact you via phone regarding any questions asked or information requested.

Unless you ask us not to (via email or by phone or text)-we may contact you via email or text in the future to tell you about specials, new products or services, or changes to this privacy policy.

By registering and using the **Tenant Web Access Portal** system you are consenting to the use of your phone number and email address for the communication individually or community wide including but not limited to; Updates of Community activities, alerts, standards and guidelines. Your individual account status, billing or collection reminders. Community Guideline amendments, document sharing and guideline violation notifications by The Shores, LM Warren, LLC and its designated representatives as needed.

While on our website, we may collect your phone number to send and receive text messages.

User-Provided Information: Any additional information you provide helps us improve our services and provide better support.

Your Access to and Control Over Information

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email mark@theshorestx.com or phone number as given on our website:

1. See what data we have about you, if any.
2. Change/correct any data we have about you.
3. Express any concern you have about our use of your data.

Security

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline. Wherever we collect sensitive information (such as credit card data), that information is encrypted. You can verify this by looking for a closed lock icon at the bottom of your web browser or look for “https” at the beginning of the address of the web page. We as a company (The Shores, LM Warren, LLC) do not store any credit card information or have access to your bank information. While we use encryption to protect sensitive information transmitted online, we will also protect your information offline. Only employees who need the information to perform a specific job (for example, billing, customer service or collections) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

We take reasonable steps to protect your personal information from unauthorized access and disclosure. However, no data transmission over the internet or method of electronic storage is 100% secure, and we cannot guarantee the absolute security of your information.

If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone at Brooke Modene, Administrative Assistant to Marshall Warren/LM Warren, LLC (972) 514-9162.

Via email at mark@theshorestx.com The Shores park Manager.